



Residents Having fun with Mike's owl therapy and Millers Ark Farm at the open day.

St Elmo news!

Staff changes—we were pleased to welcome Maureen to the team. She has joined us as part of the care team. Sue, Tracey and Chris have decided to leave the home and move on to new adventure's. We wish them well for the future.

We are pleased to welcome back Trisha, she has returned to us as a bank carer. At present we are actively recruiting so keep your eyes open for new faces.

We are hoping Laura will be back to work soon, she has recovered quickly from her surgery, we are all looking forward to welcoming her back. We like to continue to progress to improve the quality of care we provide.

Currently we are working with West Hampshire Clinical Commissioning Group, to look at ways we can improve the care we provide, this includes improved falls monitoring, identifying signs of sepsis and improving hydration in the home.

We have reached the finals for Hampshire Care Awards, for care home team of the year.

Sensory Table, Activities and changes to the home.

We have now made up a table in the lounge as a sensory area. This is so all residents can feel free to roam and touch without them worrying that they are picking up something they shouldn't or something that belongs to someone else. There are also odds socks on the table to allow residents to fold, match etc them.

This gives them a task, something that they would do on a daily bases at home. We are looking to improve our home and make it a more dementia friendly place. This includes the sensory table, changing the colours on doors and even the layout of the lounge.

We are now looking at having themed areas in the home. This includes a quieter area, so residents can talk to each other or visitors in private, as they would in their own home.

Autumn/ Winter newsletter

Hello and welcome to St Elmo Summer/Autumn newsletter!

First of all we welcome those of you who are new to St Elmo, and we hope that you have settled well and are enjoying your time with us.

We would like to take this opportunity to remind you that we have an open door policy here at St Elmo.

Should you wish to speak to Lesley or Kathie you are welcome to drop in any time or call/email to make an appointment to suit you.

Thank you for taking time to read our newsletter

Regards,
Lesley Hatton (Manager)
Kathie Joyce (Deputy Manager)



Quality Care Group

St Elmo is part of the
Quality Care Group

www.qualitycaregroup.co.uk

Summer at St Elmo

We hope everyone is having a nice year so far and that everyone enjoyed their summer. Can you believe we are already at that time of year, this year is just flying by. Since the last newsletter, apart from always being busy, we have been up to lots of things.

We have been keeping the residents very busy over the Summer period. The home welcomed Millers Ark Farm once again to our open day. Despite the weather, the open day was a success, raising around £100. A big thank you to all that came. The residents seemed to really enjoy seeing and holding the animals. Even with the rain, the residents really got into it and seemed to really love it. We also welcomed back Mike's Owls (formally Soft Landings). As always, the residents enjoyed seeing the owls and chatting to Mike. Who always manages to put a smile on everyone's face. Lets not the Macmillan Coffee Morning we hosted, we raised £50. Thank you to everyone who came and help raised money for such a worthy cause.

Vicky is still working on building up the activities box and is continuing to come up with new ideas. We are currently working on a traditional sweet cart with many of the old style sweets that your family members would of grown up with. We are also looking at providing them with ration books and paper money, which they can use to purchase their sweets with. This will enable our residents to feel like they are doing something for themselves, something that they would of done many times before. If you have anything at home that you think would make a good contribution to the activities box, all donations are welcome.

Forth coming events

November 5th — Guy Fawkes Night.

November 11th— Armistice Day.

November 12th— Remembrance Sunday.

November 30th— Saint Andrew's Day - Patron Saint of Scotland.

December 7th 2pm— Soft Landings Owl Therapy.

December 13th 11am— Carousel theatre company.

December 18TH 11am — Mother goose sing a long.

December 21st— 2PM Residents Christmas Party.

December 25th — Christmas day.

December 26th— Boxing day.

January 1st— New years day.

January 25th— Burns night.

Please keep an eye on the information board in reception and posters around the home. As there are other events in the planning stages and dates not yet finalised.

Always open for ideas to improve the quality of life for the residents at St Elmo. If you have not looked at it yet— for those of you who are computer savvy, St Elmo now has a face book page. Your thoughts are always welcome.

COMPLAINTS OR CONCERNS

We hope you never have the need to Complain.

How to complain is displayed on the notice board in Reception. Internal complaints firstly to Lesley Hatton manager or to Kathie Joyce deputy or the senior in charge of the shift.

Alternatively to M Pitmam (Director of Care)

Tel: 07733 263402

External complaints to Hampshire Adult Services.

Tel: 0300 5551375

Quality Care Commission.

Tel: 03000 616161



DIARY DATES

Keep an eye open when you come into the home.

PLEASE REVIEW US

If you like what we do. Please tell everyone. In reception are review cards. When submitted they are shown on the carehomes.co.uk website

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